

Ebeid Children's Hospital
Newborn Intensive Care Unit

Dear Parent,

Congratulations on the birth of your baby!

The Newborn Intensive Care Unit (NICU) team uses a responsive and nurturing approach of developmentally appropriate care, teaming with family members and health care professionals to respond to meet your infant's needs. We also strive to assure our caregivers can provide the necessary care without feeling threatened or unsafe. We have zero tolerance for any verbal or physical aggression towards our staff. This will result in being escorted out of the NICU immediately.

Below are our visitation guidelines to ensure the safety of every baby in the NICU, as well as our team and support persons.

- Parents/banded caregivers, and listed support persons, **MUST** show their photo ID and obtain a **white** visitor sticker from Entrance A, B, or C before proceeding to the NICU every time during their baby's stay.
- Parents and/or banded caregivers are welcome 24 hours/day, and **MUST** show their photo ID and baby band upon arrival to NICU every time. You will receive an additional NICU sticker at this time indicating you have been checked into the NICU.
- The best way to protect your baby from infection is to wash your hands at the scrub sinks at the NICU entrance and prior to entering the baby's room. You should also wash your hands frequently throughout your visit with your NICU baby.
- The NICU is a calm and healing environment. Cell phone and in-room conversation volumes must be kept to a minimum. Arguing in patient rooms or hallways will not be tolerated.
- Please be mindful that babies are sensitive to smells, including, but not limited to, perfumes, lotions, tobacco, and marijuana. We reserve the right to ask you to shower or change clothes while you are visiting the NICU.
- Parents may identify four support persons, 18 years and older, who may visit without them. Your visitation card must be filled out prior to your support persons visiting. They will need to present photo identification (ex. Driver's License) at the information desks (entrance A, B or C) and will be given a white visitor sticker each time they visit. **Names for your support persons will not be changed during your baby's hospital stay.**
- Siblings ages 3 & up may visit with parents present. Siblings will be screened for illness prior to entering the NICU. **Siblings are welcome from 7:30am-10pm.**
- **Support persons visiting hours : 7:30am - 5pm and 7:30pm – 10pm**
- **Bedside reports occurs between the hours of 6:45am – 7:15am and 6:45pm – 7:15pm.** Phone calls will not be allowed during this time, as we provide handoff communication for safety and continuity of care.
- We reserve the right to limit visitation beyond these guidelines for patient/support persons/staff safety.
- We also ask no one comes to the hospital if they feel ill or have symptoms of cold, cough, runny nose, sore throat, cold sores, vomiting, diarrhea, rash, or any skin infection.

By signing this form, I acknowledge that I have reviewed the above items and understand the information regarding visitation and expectations while in the NICU.

Signature _____

Date _____